



Serial Manager

Antaira Industrial Serial Device Server Utility Software



User Manual

Version 1.0



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Industrial Serial Connectivity

Industrial Serial Device Servers Utility Software

User Manual

Version 1.0 (November 2014)

This manual supports the following Serial Device Server Product Lines:

- STE-5xxx Series
- STE-6xxxx Series
- STE-7xxxx Series
- STW-6xxx Series

This document is the current official release manual. Please check our website (www.antaira.com) for any updated manual or contact us by e-mail (support@antaira.com).

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1 Preface

Purpose of the Manual

This manual supports users during the installation and configuration of Antaira Technologies' industrial serial device server utility software - serial manager. It explains some technical options, advanced network management knowledge, instructions, examples, guidelines and general theories to assist users when managing the device server and its corresponding software.

****Note:** A background in general theory is a must when reading.

Who Should Use This User Manual

This manual is to be used by qualified network personnel or support technicians who are familiar with network operations. System programmers or network planners might find this manual of value as well. This manual provides helpful and handy information for first-time users. For any related problems, please contact Antaira Technologies' local channels for assistance, or directly send your inquiries to Antaira Technologies at support@antaira.com or call (844) 268-2472.

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2 Introduction

Serial Manager is utility software that is used as a special tool to help with Antaira Technologies' industrial serial device server management and configuration. It is used for daily management within a variety of Antaira Technologies' serial device servers' settings, such as:

- ◆ Address search
- ◆ Device positioning (physical positioning)
- ◆ Parameter configuration
- ◆ Firmware download

System Requirements

- ◆ Windows 8/7/2008/Vista/2003/XP/2000/NT

****Note:** All the figures herein are intended for illustration purposes only. This utility software works only on Antaira Technologies' industrial serial device server series.

3 Installing Serial Manager

Antaira Technologies' serial manager utility software can be installed from the product CD that comes with each serial device server's package, or it can be downloaded from Antaira Technologies' website www.antaira.com under each individual item page. Once the software has been downloaded and detected on the device, please find the setup file names "Setup_SerialMgr_AN_483VCOM_v494" under the folder names "CONFIG", and double clicking it to install the **Serial Manager** program, as shown in below *Figure 3.1*.

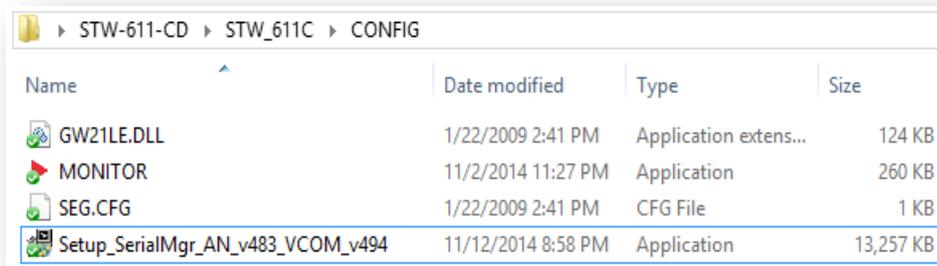


Figure 3.1

For Windows 7/8 users, it is strongly recommended to allow the program to run in compatibility mode. To set this up, right click over the "Setup_SerialMgr_AN_483VCOM_v494" file → Properties → click on the 'Compatibility' tab, choose the OS version, and click on the "Run this program in compatibility mode for" box and also click on the "Run this program as an administrator" box, and then just click OK and proceed to install the program.

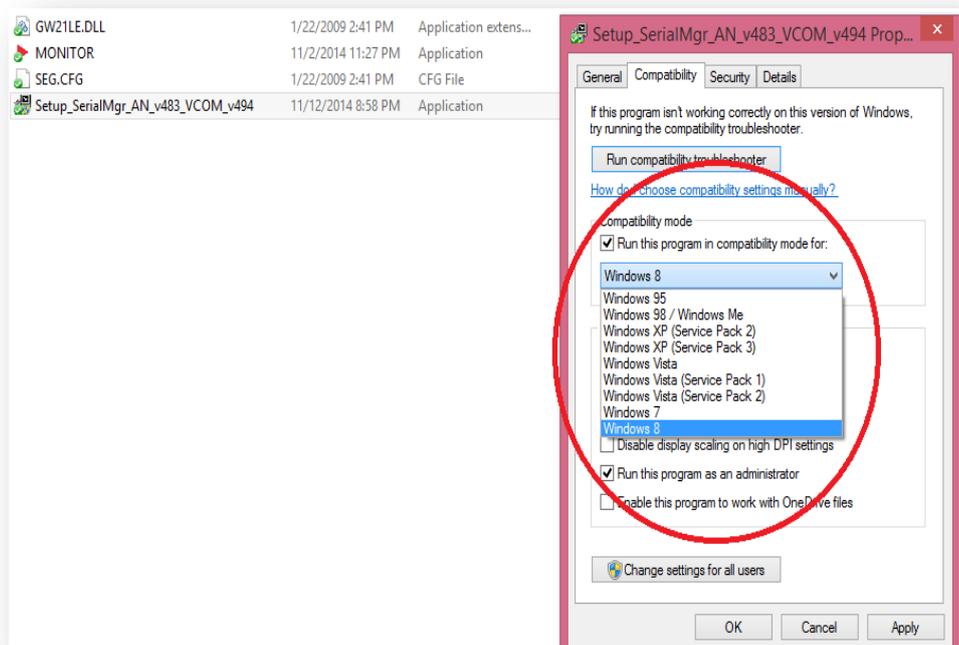


Figure 3.2

Installation Steps

- ◆ Once you have clicked the 'Apply' and 'OK' buttons, double click the setup file to install the serial manager program. A pop-up window will then appear as follow in *Figure 3.3*.

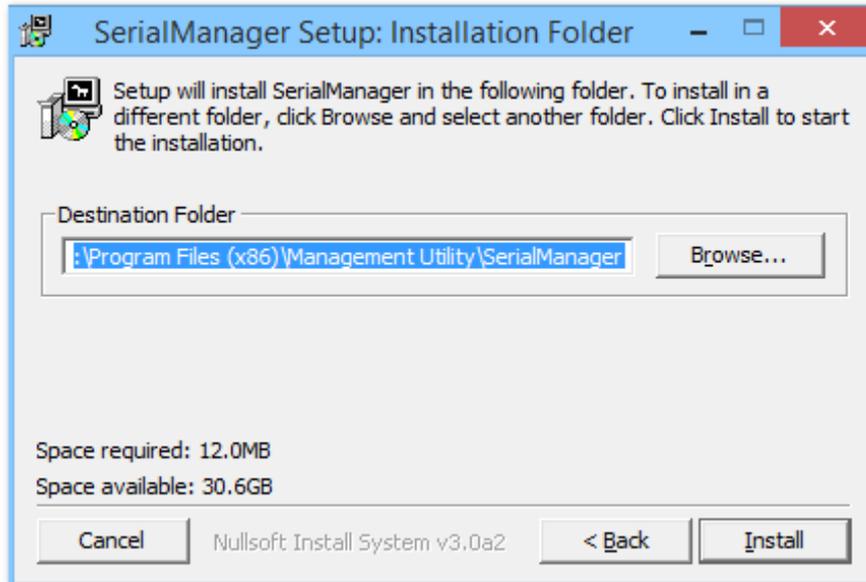


Figure 3.3

- ◆ After you have clicked the install button, a **Serial/IP Version 4.9.4 Setup** window will popup. Follow the instructions to complete the installation.
- ◆ The serial manager program contains the Virtual COM software to use with Antaira Technologies' industrial serial device servers. For more detailed information on the Virtual COM software, please refer to the device's user manual.

4 Interface

The operating interface of the **serial manager** is as follows in *Figure 4.1*.

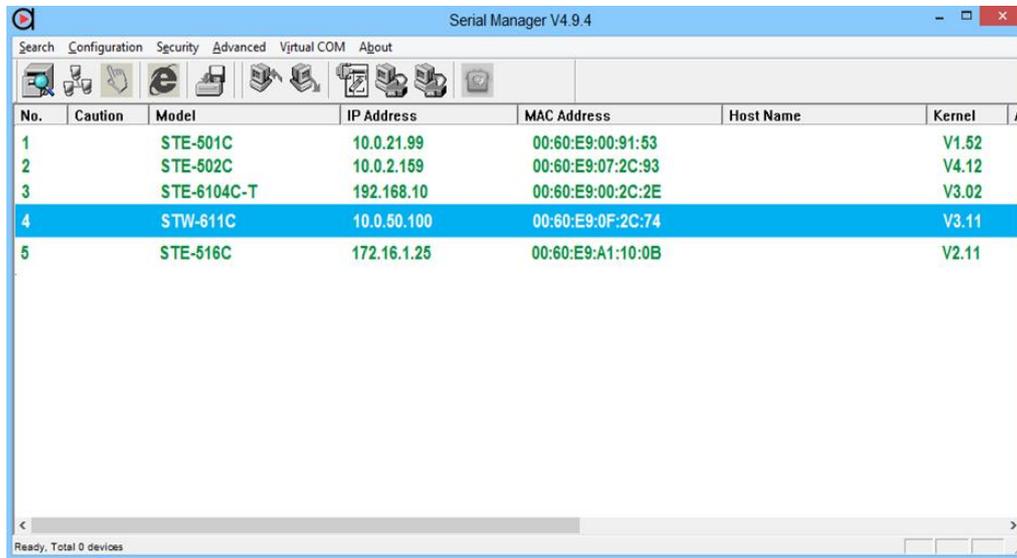


Figure 4.1

Please refer to the table below for a description of the 'Problems' and 'Notes' under the "Caution Field".

Caution Field	Description
Problems	
!	IP conflict. There are two devices with the same IP address in the network.
?	MAC conflict. There are two devices with the same MAC address in the network.
Notes	
@	The device is using DHCP.
<	The device is being located.
+	The device has been logged in.

Solutions for the problems encountered above will depend on the nature of each one. Before attempting the solutions listed below, first proceed to "**Rescan**" the network by clicking the **Rescan icon**. If it fails, the solution for each problem is respectively listed within the table below.

Issue	Solution
!	IP conflict- user should reconfigure the device to not have a conflicting IP.
?	MAC conflict- MAC addresses should be unique within the world, so the user should contact Antaira Technologies at (844)268-2472 for immediate assistance.

5 Functions

5.1 Device Search

This function is applied when searching all devices in the network. There are three methods used to search within devices, they are as follows:

- Broadcast Search
- Search by IP Addresses
- Search by MAC Addresses

To select the search methods, users should click the “**Search**” option on the main menu which is shown below in *Error! Reference source not found.*

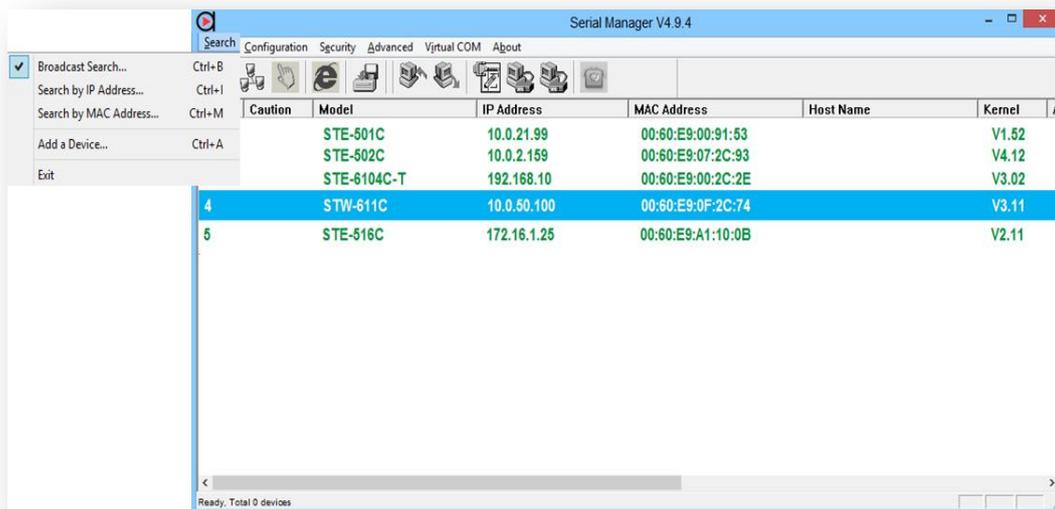


Figure 5.1

5.1.1 Broadcast Search

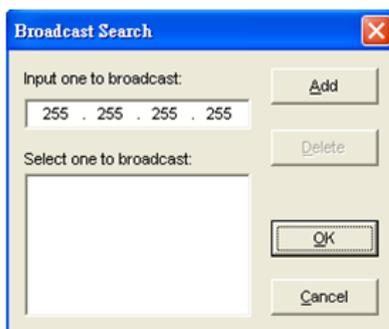


Figure 5.2

The **Broadcast Search** function is used to send a broadcast packet to request all the devices present within the network (Figure 5.2). If the broadcast is not allowed in the network (a switch/router is not forwarding the packet), consider using another search feature - “Search by IP Address”.

5.1.2 Search by IP Address

The **Search by IP Address** function only sends unicast packets to the network and requests IP address responses. Only the device containing the specified IP address will receive a response. Users can also enter a range of IP addresses; in this case, any device within the range of the IP addresses will report their presence in the network. In order to prevent network traffic flooding, please be conservative when specifying the IP addresses range (*Figure 5.3*).



Figure 5.3

5.1.3 Search by MAC Address

The **Search by MAC Address** function is similar to the 'Broadcast Search' feature, but this search is filtered by specifying the MAC Address. Only the device containing the specified MAC address will receive a response (*Figure 5.4*).

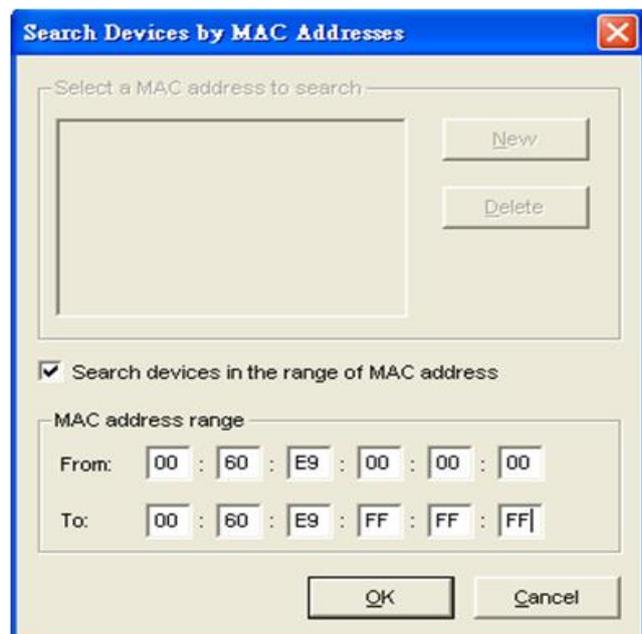


Figure 5.4

5.1.4 Add a Device

Users can manually add a device to the **Serial Manager's** list by just click "Add a Device" under the search menu, if a specific device's network information is known. After the device is added, the user would be able to upgrade, configure, and manage its overall settings (*Figure 5.5*).

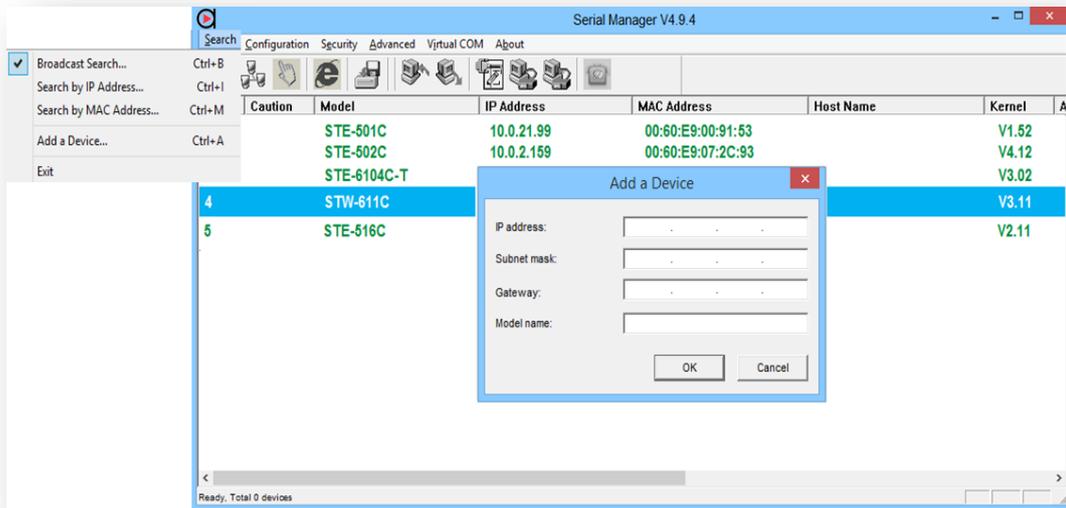


Figure 5.5

5.1.5 Exit

Users can click on the "Exit" row within the search menu to end the program.

5.1.6 Rescan

This option allows the serial manager to search for devices within the vicinity. The rescan option can be accessed by clicking on the first icon within the toolbar (*Figure 5.6*).

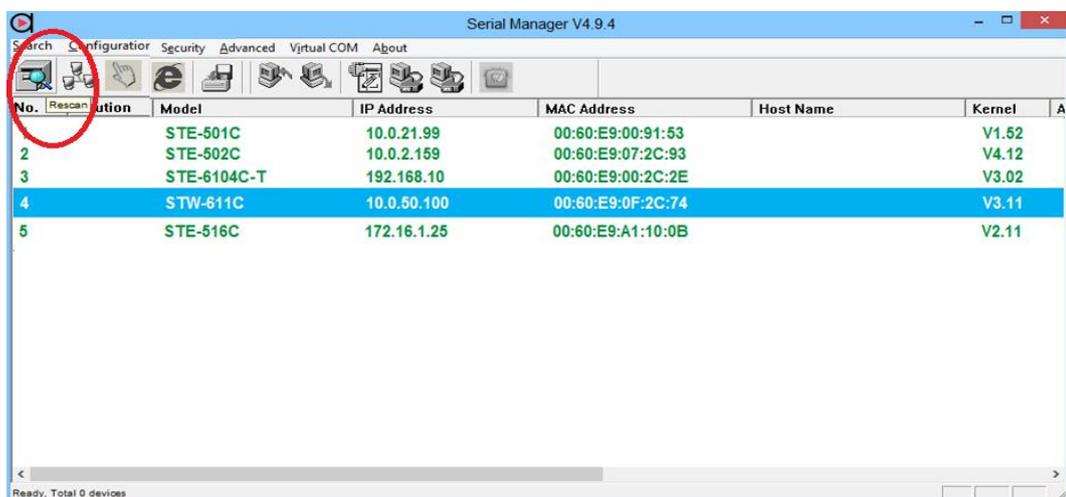


Figure 5.6

By clicking 'Rescan', users will be able to scan the network according to the current selected search method (please take a look at the functions section).

5.1.7 Configuration

A number of options are available:

- Network
- SNMP
- COM Port
- Locate
- Reboot
- Import Settings
- Export Settings
- Configure by Browser
- Configure by Telnet
- Options

Users can setup the device's parameters and are able to import/export that data. Users can set this up by choosing 'Options' under the 'Configuration' menu tab. A specific device is required to be highlighted before proceeding with any configuration option (*Figure 5.7*).

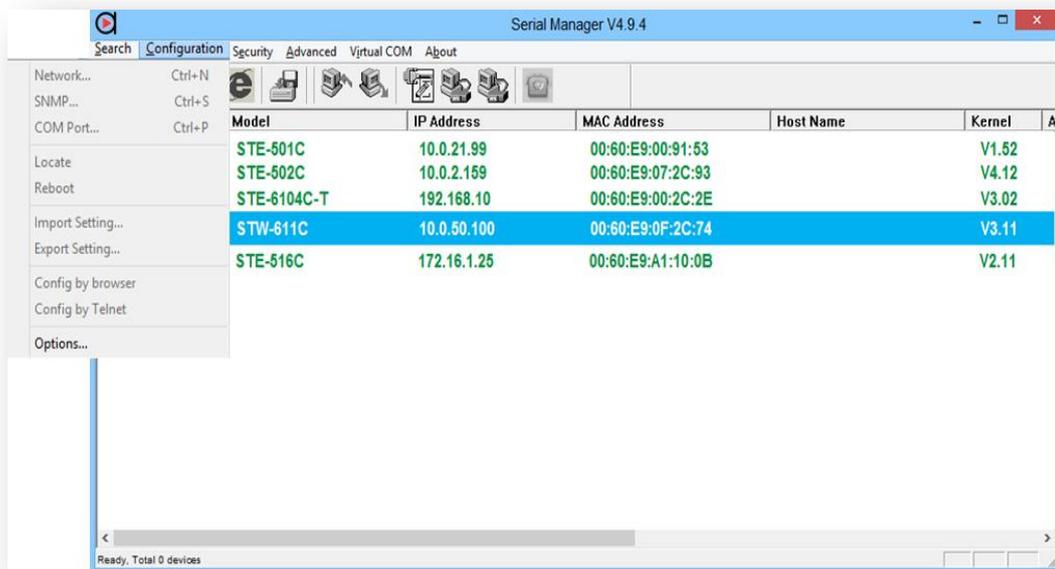


Figure 5.7

5.1.8 Network

By choosing the 'Network' option under the 'Configuration' menu tab, users can modify the following parameters:

- IP Address
- Subnet mask
- Gateway
- Host Name

Users also have the option to obtain an IP address automatically by clicking on the "DHCP" check box for a specific highlighted device (*Figure 5.8*).

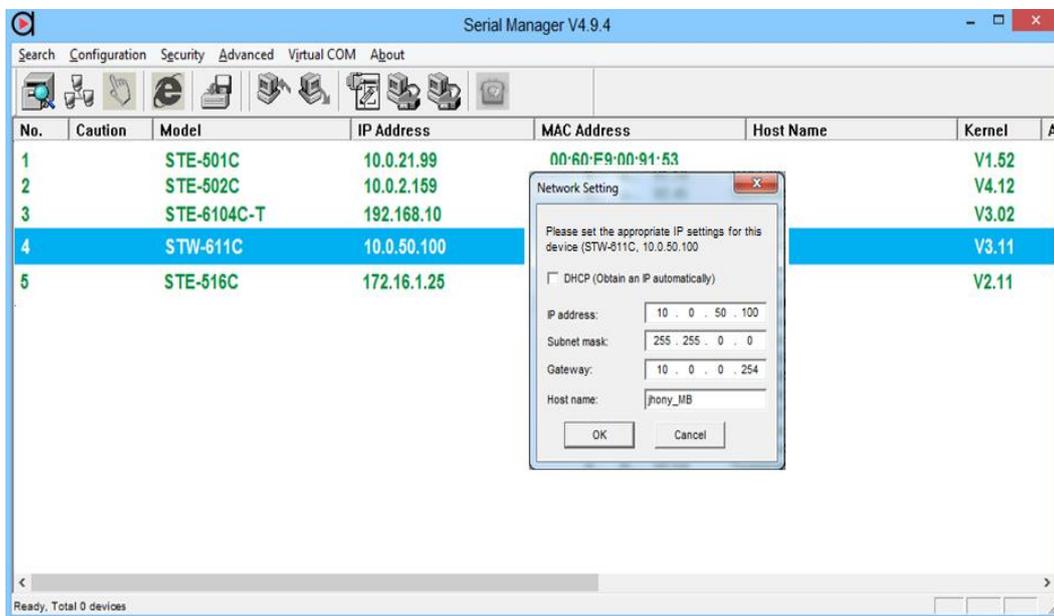


Figure 5.8

Users can also click on the Network icon on the toolbar (*Figure 5.9*).



Error! Reference source not found.

Figure 5.9

5.1.9 SNMP



Users can fill in the name, location, and contact for the ‘SNMP Setting’ (Figure 5.10).

Figure 5.10

5.1.10 COM Port

Before configuring any COM Port, the user is required to login specific device servers by highlighting and double clicking on them (Figure 5.11).

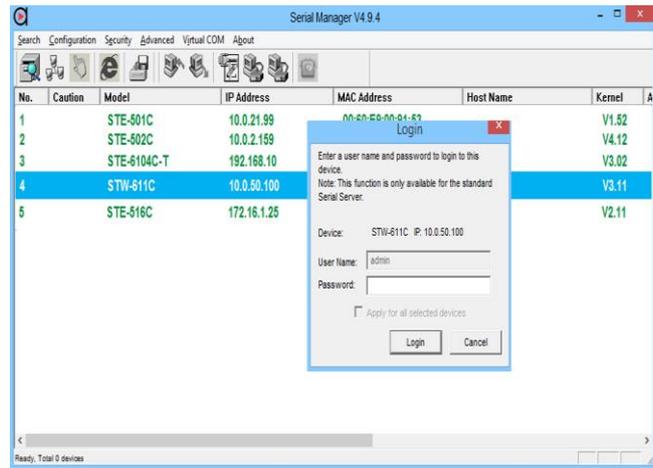


Figure 5.11

This **COM Port configuration** option allows the user to configure the COM port without entering the Web UI. The user can find detailed COM Port setting explanations within the options and additional settings from within the Web UI device server’s user manual. Users can select several devices at the same time to carry out the same configuration by clicking the “**Apply for all serial ports**”.

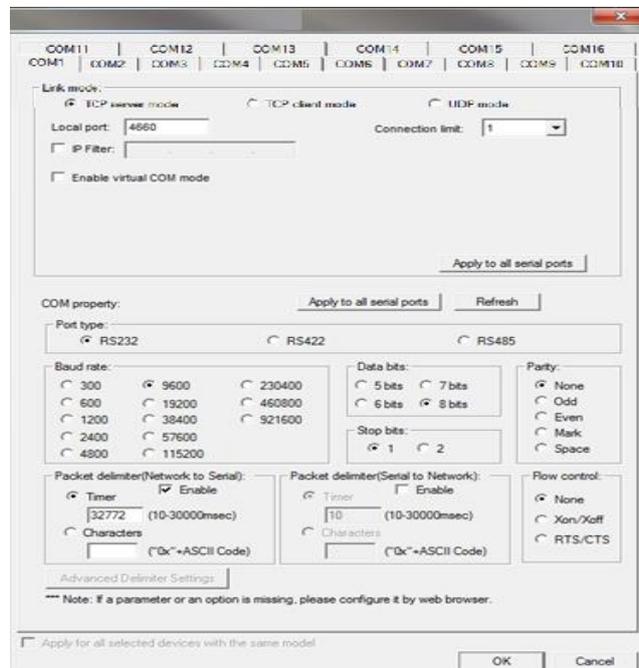


Figure 5.12

5.1.11 Locate

This **Locate** function allows users to locate any device's physical location. The serial manager will command the device to emit a series of intermittent beeps, once this function is selected. Users can stop the beeping by clicking the 'Locate' function again. Users can also find the locate icon on the toolbar (*Figure 5.13*).



Figure 5.13

5.1.12 Reboot

This reboot function is to restart any device sensed on the network. Usually a device will restart after parameters are changed as well, as shown in *Figure 5.14*.

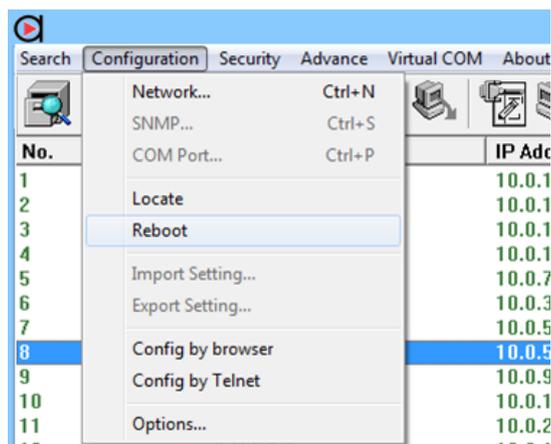


Figure 5.14

5.1.13 Import Settings

This import settings function allows users to import any previously saved setting or pre-configured setting file to the device. An easy-to-use icon is located on the toolbar (**Error! Reference source not found.**).



Figure 5.15

By clicking on the function or the icon, a pop-up window will request the path of the file, as in **Error! Reference source not found.**

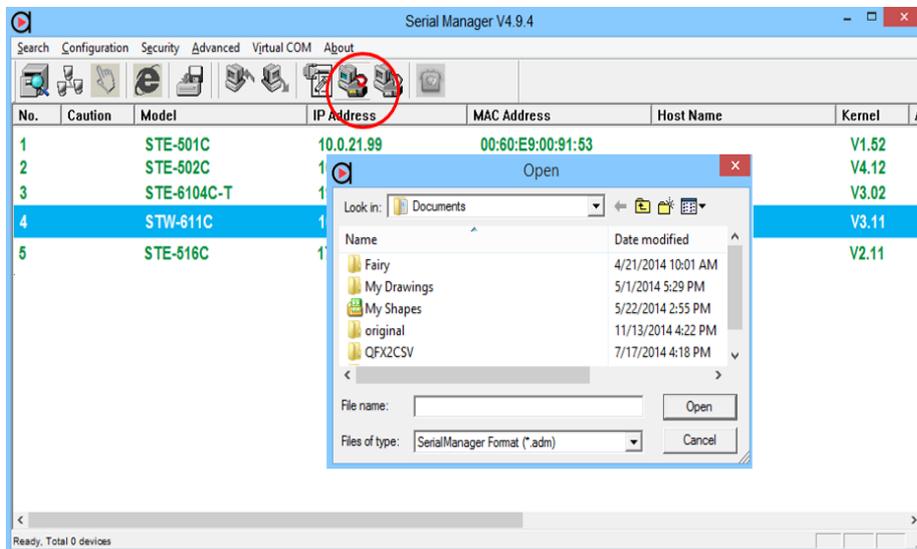


Figure 5.16

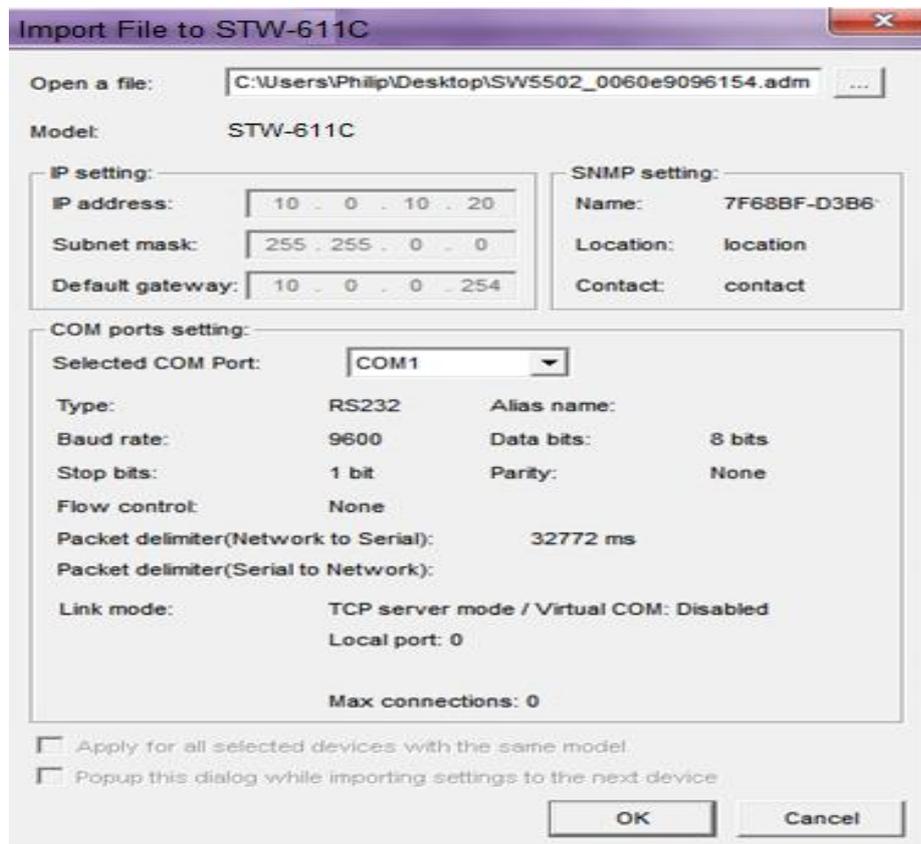


Figure 5.17

Choose the file to be uploaded and confirm the settings, then press OK to load the settings and finish importing.

5.1.14 Export Settings

The export settings function allows users to export (or save) the device's settings. An easy-to-use icon is located on the toolbar (**Error! Reference source not found.**).



Figure 5.18

Choose the file path for the file and confirm the settings, then press OK to save the settings which will finish this step (Figure 5.19).

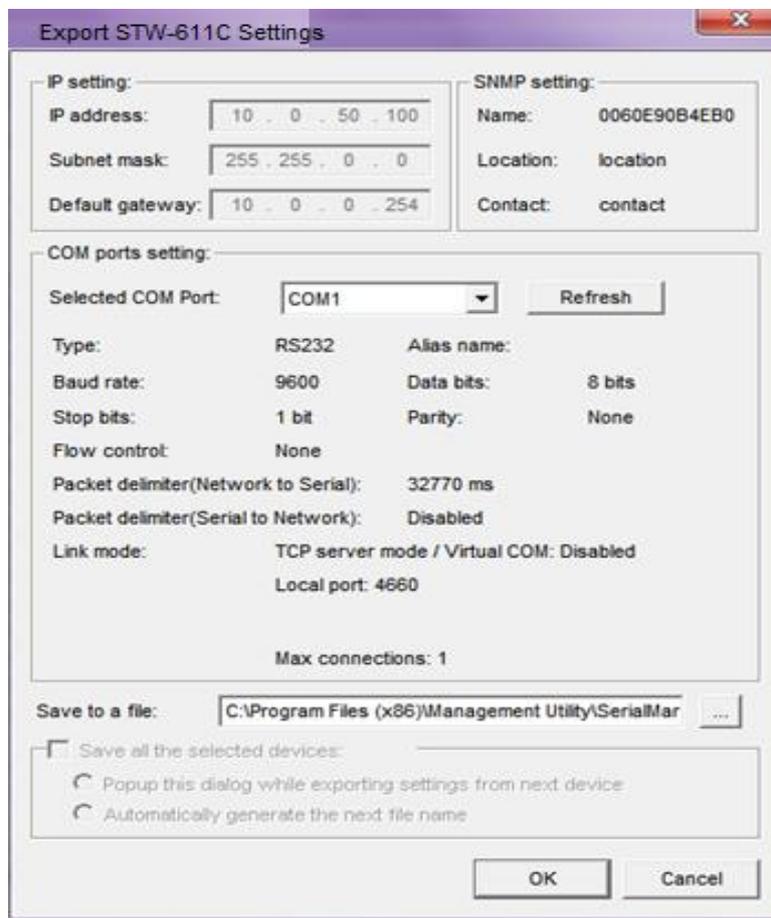


Figure 5.19

5.1.15 Configure by Browser

Antaira Technologies' serial device server series are supplied with build-in Web servers. Users can carry out any parameter setting directly through the submenu option "**Config by Browser**". By clicking on this function, a web browser window will pop-up, as shown in Figure 5.20.

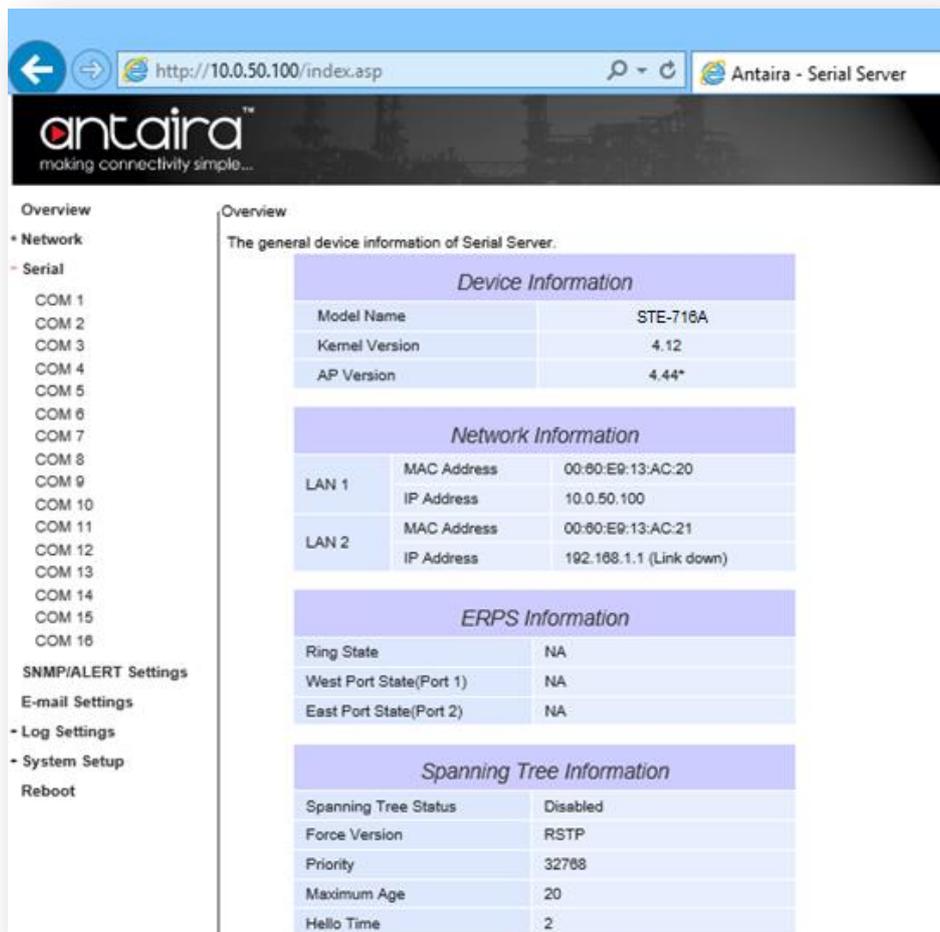


Figure 5.20

The web-server can also be accessed by clicking on the following icon located within the toolbar

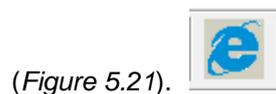


Figure 5.21

5.1.16 Configure by Telnet

Antaira Technologies' industrial serial device server series support **Telnet** configurations. Users can use the command line interface to modify any settings in the device. When this option is clicked on, a pop-up window will appear as shown in **Error! Reference source not found.**

****Notes:** Please be aware that Windows Vista / Windows 7 or higher do not have Telnet client installed by default. To install Microsoft Telnet client on these systems, view the following steps.

1. Click **Start**, and then click **Control Panel**.
2. On the **Control Panel Home** page, click **Programs**.
3. In the **Programs and Features** section, click **Turn Windows features on or off**.
4. If the **User Account Control** dialog box appears, confirm the action it displays and click **Continue**.
5. In the **Windows Features** list, select **Telnet Client**, and then click **OK**.

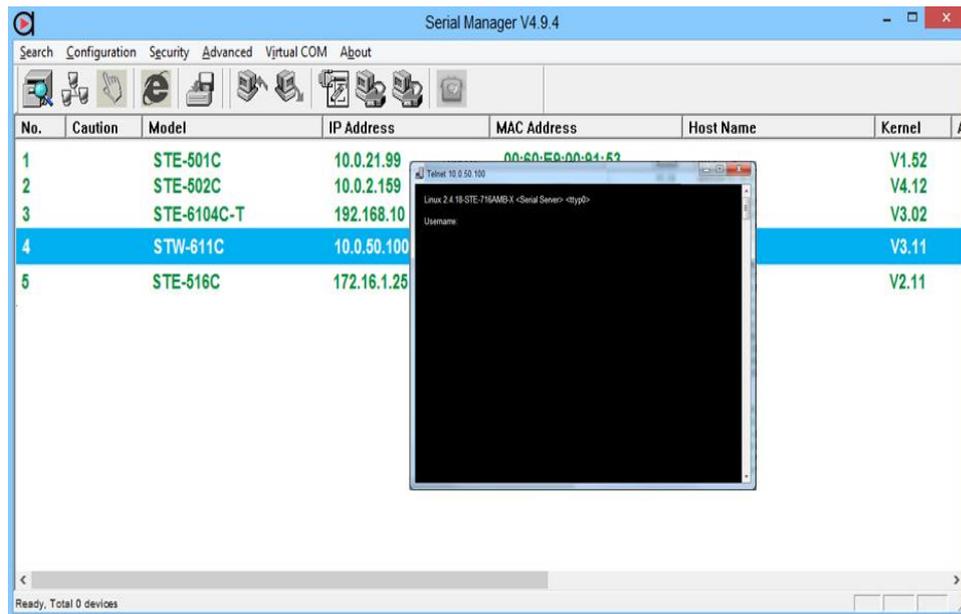


Figure 5.22

It can also be accessed by clicking the following icon on the toolbar, as in Figure 5.23.



Figure 5.23

5.1.17 Options

The options function allows users to set the device's search time interval and whether or not to display information tips, as in *Figure 5.24*.

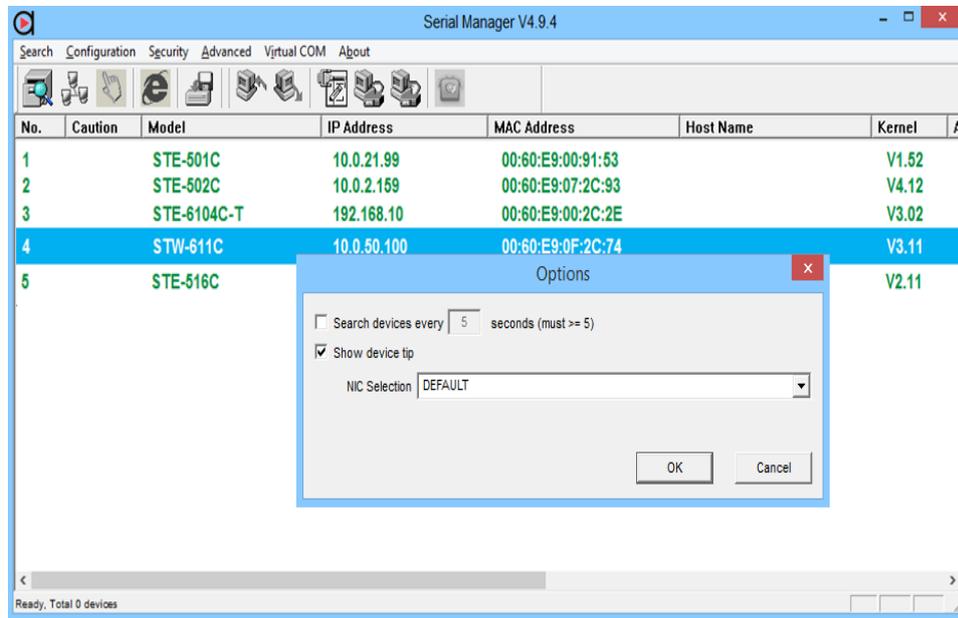


Figure 5.24

There are a few more options to select:

- **Search devices every seconds**
 - Enable it and insert a time interval, in order to allow the **Serial Manager** to “scan” the network.
- **Show device tip**
 - When it is enabled, it will show tool tips when the mouse pointer stays on any device's entry after 2 seconds.
- **NIC Selection**
 - Users can select which Network Interface Card the **Serial Manager** will use.

5.2 Security

This section will show the security features for accessing the device.

- ◆ Login
- ◆ Logout
- ◆ Change Password

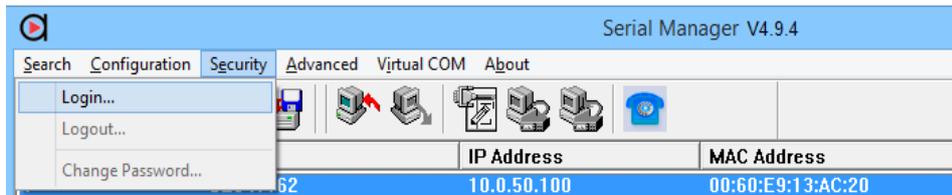


Figure 5.25

5.2.1 Login

It is necessary to login the device before accessing any functions of any specific serial devices. An available icon is on the toolbar, as in *Figure 5.26*.



Figure 5.26

5.2.2 Logout

To logout of the serial manager program, users can click on the “Logout” option under the ‘Security’ menu tab. A short-cut icon is also located on the toolbar, as in *Figure 5.27*.



Figure 5.27

5.2.3 Change Password

The **Change Password** option allows users to change the administrator’s password directly on the device instead of going through the web interface.

5.3 Firmware

Antaira Technologies will provide updated firmware (firmware and kernel) versions from time- to- time for all industrial networking equipment. Users can download and save the latest firmware version from within any specific product page on Antaira Technologies' website www.antaira.com.

To upgrade to the latest firmware through the Serial Manager Program, users can click on the **Firmware** option under the “**Advanced**” tab on the menu bar, and then click on ‘Firmware Download’. A pop-up window will then appear (Figure 5.28).

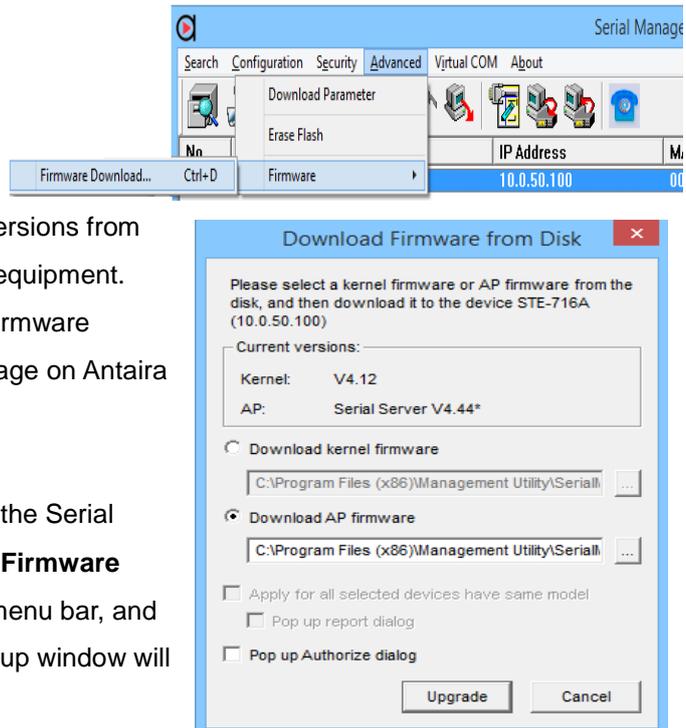


Figure 5.28

Users can choose whether or not to update the kernel or firmware. If the user chooses to update, a pop-up window will appear to request the download path (Figure 5.29).

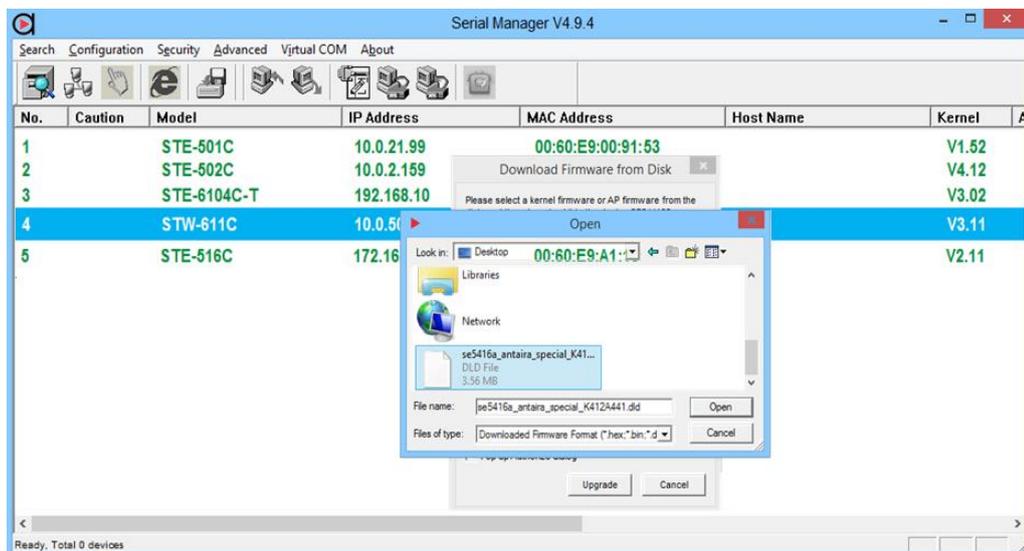


Figure 5.29

Alternatively, press **Ctrl + D** to access the firmware download, or click on the **Upgrade from Disk** icon on the menu toolbar, as Figure 5.30.



Figure 5.30

5.4 Virtual COM

The **Virtual COM** function can be configured within the serial manager without going to the serial/IP's control panel.

In this section, users will find the following options:

- Show Configuration
- Add Devices
- Add Device (Manually)
- Remove Devices
- Port Enable
- Port Disable
- Apply
- Serial/IP Tools

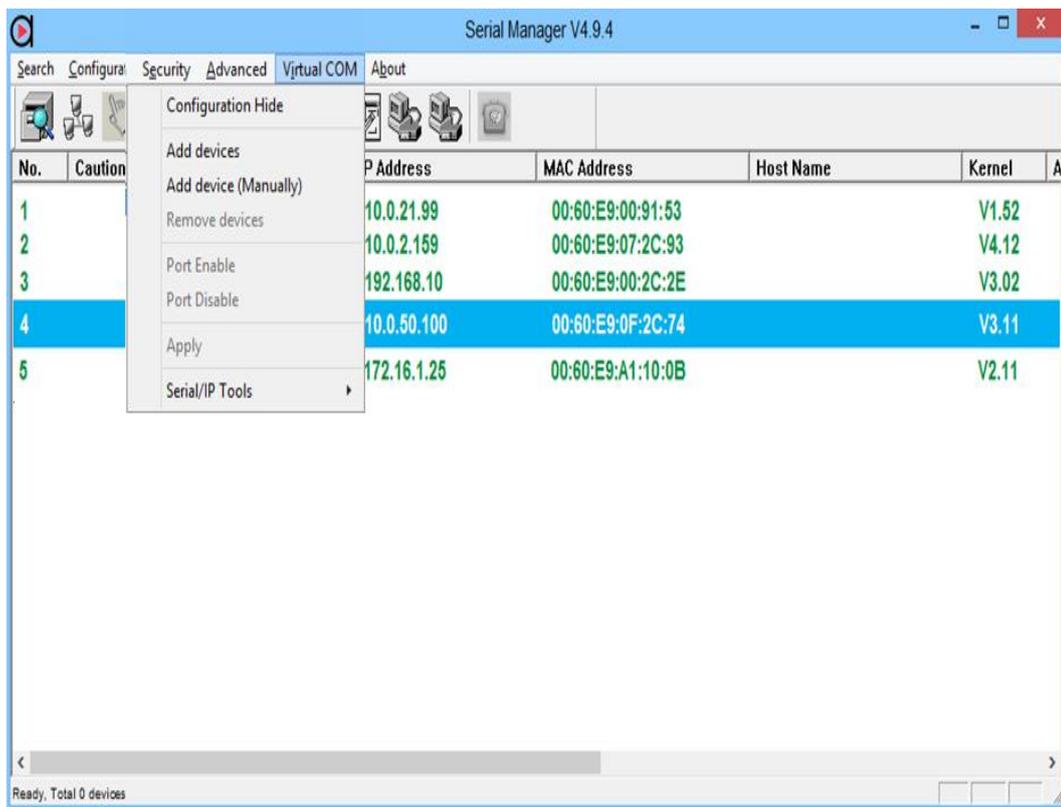


Figure 5.31

5.4.1 Show Configuration

A new Virtual COM working area will appear at the bottom of the serial manager program UI after “Show Configuration” is clicked, and then the menu will change into “Configuration Hide”, as shown in Figure 5.32.

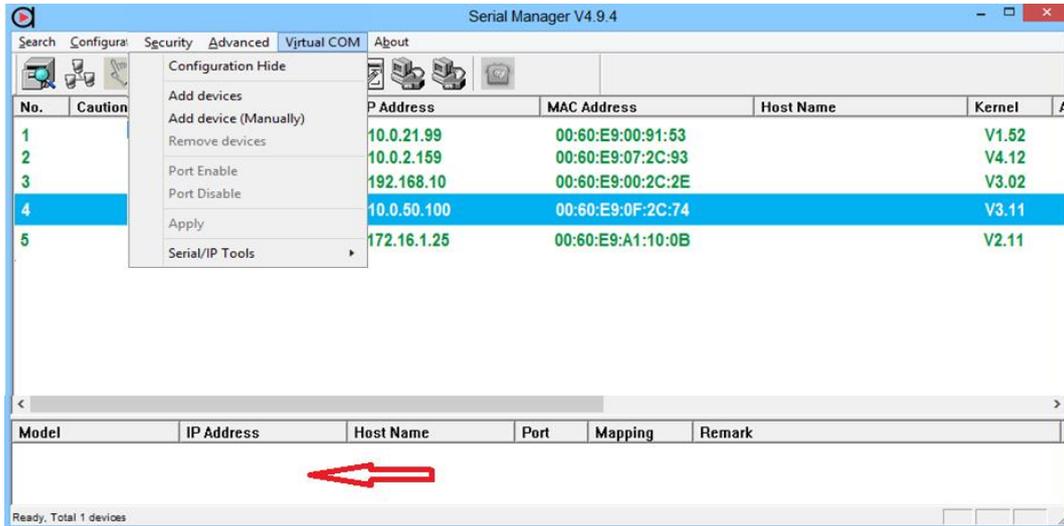


Figure 5.32

5.4.2 Add Devices

Users can select one or multiple devices to establish a Virtual COM connection with. After any specific device is highlighted from the serial manager program, users can just right click in the blank working area at the bottom of the UI, and then select “Add devices” (Figure 5.33).

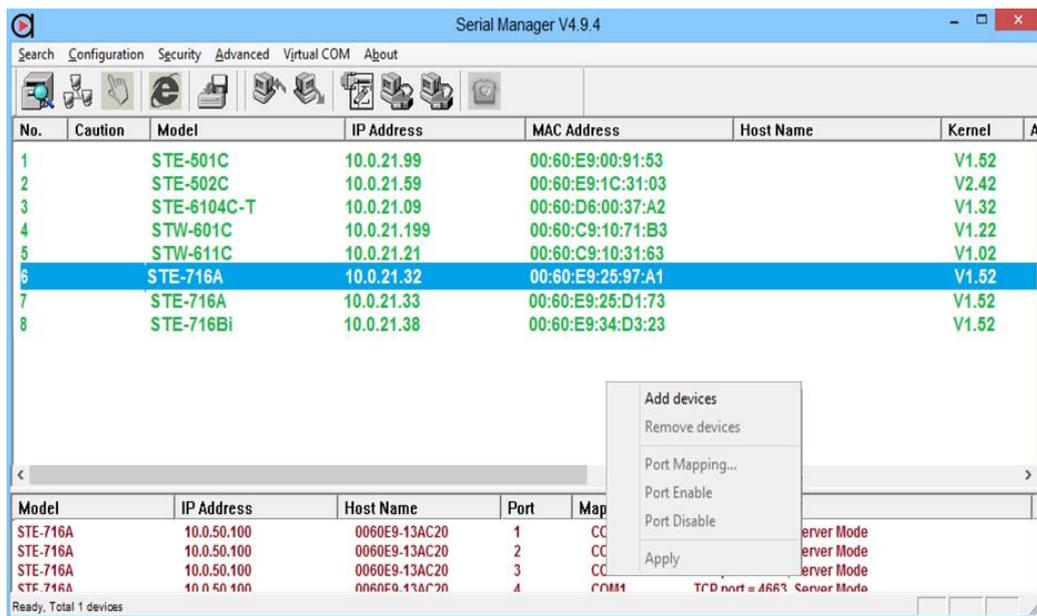


Figure 5.33

5.4.3 Remove Devices

Users can remove any specific device from the Virtual COM working area by just highlighting the specific model, right clicking, and then selecting "Remove devices" (Figure 5.34).

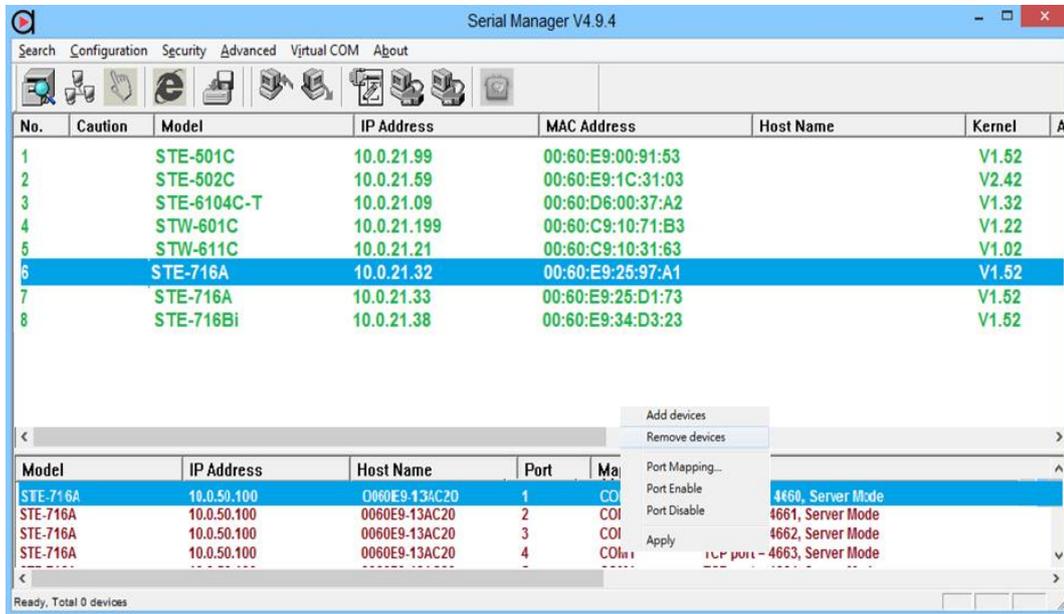


Figure 5.34

5.4.4 Port Mapping

The Port Mapping function is to allow users to configure it manually (Figure 5.35).

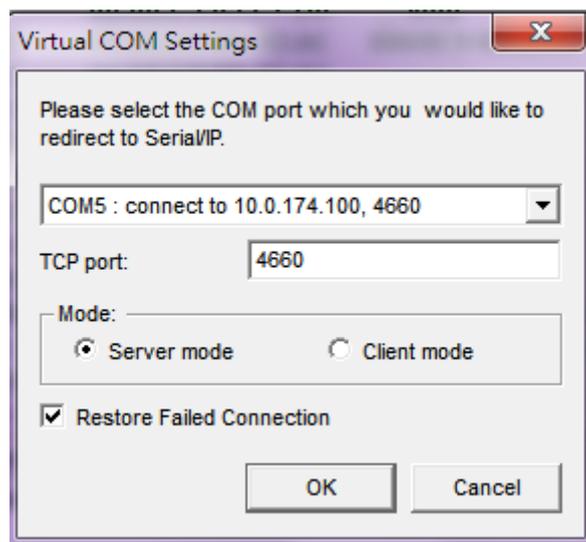


Figure 5.35

5.4.5 Port Enable

Users can enable Virtual COM for a specific port by selecting “Port Enable”. The ports enable automatically when they are added. This option is available once **Show Configuration** has been selected.

5.4.6 Port Disable

Users can disable Virtual COM for a specific port by selecting “Port Disable”. As the last option, it is available once **Show Configuration** has been selected.

5.4.7 Apply

Remember to click **Apply** to apply any changes.

5.4.8 Serial/IP Tools

In this section, users can find options to open external Serial/IP Control Panel, Port Monitor, and Trace Window, as in *Figure 5.36*.

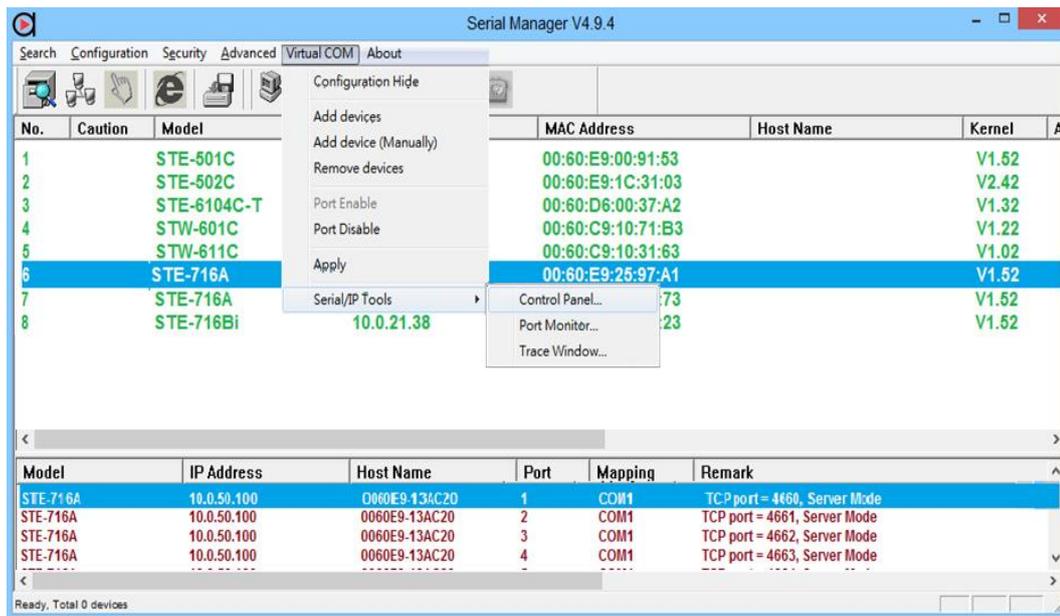


Figure 5.36

5.5 About

This option is for showing software and contact information.

Antaira Customer Service and Support

(Antaira US Headquarter) + 844-268-2472

(Antaira Europe Office) + 48-22-862-88-81

(Antaira Asia Office) + 886-2-2218-9733

Please report any problems to Antaira:

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